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PUBLICATIONS:

ARTICLES (selected)

1. Ward, Suzanne M. 1989. "Meeting Industry's Information Needs in Indiana: Purdue's Technical Information Service" in *Proceedings of the American Society for Engineering Education's Annual Conference*, Washington, D. C.:1081-1083.
2. Ward, Suzanne M. 1989. "Information Service Can Focus Research Project." *Marketing News*, September 11:7, 47, 62.
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8. Ward, Suzanne M. 1993. "Purdue University's Technical Information Service: Providing Information to Business." 59th IFLA Council and Conference, August 23-28, 1993, Booklet 2:32-34.
9. Ward, Suzanne M. and Heidi Ann Petruzzi. 1995. "Finding Wage and Salary Information." *Reference Services Review*, 23(2):17-28, 40.
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15. Ward, Suzanne M. 1997. "Marketing Techniques That Work." *Fee for Service*, 4(2):3-7.
16. Ward, Suzanne M. and Mary Dugan. 1999. "Document Delivery in Academic Fee-Based Information Services." *The Reference Librarian*, 63:73-81. [Also published in *Document Delivery Services: Contrasting Views*, edited by Robin Kinder, Haworth Press.]

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18. Peter, Damayanthy, Suzanne M. Ward, and Linda L. Christie. 2001. "The Dickens 2000 Project: An Odyssey in Copyright Compliance." *Journal of Interlibrary Loan, Document Delivery & Information Supply*, 11(4):81-88.
19. Christie, Linda L. and Suzanne M. Ward. 2001. "International Customers, Suppliers, and Document Delivery in a Fee-Based Information Service." *Journal of Interlibrary Loan, Document Delivery & Information Supply*, 12(2):17-23.
20. Ward, Suzanne M., Yem S. Fong, and Damon Camille. 2002. "Library Fee-Based Information Services: Financial Considerations." *The Bottom Line: Managing Library Finances*, 15(1):5-17. [The publisher selected this paper as one of its three 2002 Highly Commended Award winners.]
21. Ward, Suzanne M. 2002. "Books on Demand: Just-in-Time Acquisitions." *The Acquisitions Librarian*, 27:95-107.
22. Fong, Yem, Suzanne M. Ward, and Tammy Nickelson Dearie. 2002. "Emerging Trends in Fee-Based Information Delivery." *Journal of Access Services*, 1(1):193-210.
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- Ward, Suzanne M. 1997. *Starting and Managing Fee-Based Information Services in Academic Libraries*. JAI Press.
- Ward, Suzanne M., Yem S. Fong, and Tammy Nickelson Dearie (editors). 1999. *Information Delivery in the 21st Century: Proceedings of the Fourth International Conference on Fee-Based Information Services in Libraries*. Haworth Press. [also published as the *Journal of Interlibrary Loan, Document Delivery & Information Supply*, v. 10, no. 1, 1999.]
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