



Northwest Interlibrary Loan and Resource Sharing Conference  
September 11, 2014

# GoogILL

## UCSC ILL + Google collaborative tools

Sarah Troy  
Head of User Services & Resource Sharing  
University of California, Santa Cruz  
[saraht@ucsc.edu](mailto:saraht@ucsc.edu)

**UCSC  
is in bed  
with Google**





Google @ UCSC   ill@ucsc.edu

Mail   More 1-8 of 8 < >

<input type="checkbox"/> <input checked="" type="star"/> <input checked="" type="flag"/>	ILL, me, Joseph (3)	Invoice for Overdue Interlibrary Loan Item - Hello, Unfortunately, that particular book is still not on the shelf h	8:21 am
<input type="checkbox"/> <input type="star"/> <input checked="" type="flag"/>	me, Interlibrary (2)	ILL #128466142 - Incorrect Article - Hi Katie, Actually we do have this but it is catalogued separately from the s	7:44 am
<input type="checkbox"/> <input type="star"/> <input type="flag"/>	Yale University, Ster. (2)	ILL item very overdue - Dear University of California, Santa Cruz, An item that you have borrowed: Title: Marx re	5:00 am
<input type="checkbox"/> <input type="star"/> <input checked="" type="flag"/>	Inderjit, me, Inderjit (3)	Re: INTERLIBRARY LOAN RECALL, ILL #: 6469708 - Thank you. I mailed the book today via USPS priority mai	8:56 pm
<input type="checkbox"/> <input type="star"/> <input checked="" type="flag"/>	Cervantes, Daniel	ILL 127975084 - Greetings, Your ILL request 127975084, has been scanned and attached to this email. Please n	Aug 25
<input type="checkbox"/> <input type="star"/> <input checked="" type="flag"/>	Sara, Melissa, Sara (4)	ILL 94865125 - Thank you. I will await the payment. Sara Puhl On Tue, Aug 12, 2014 at 4:05 PM, Pichette, Melis	Aug 25
<input type="checkbox"/> <input type="star"/> <input checked="" type="flag"/>	Sara Puhl	VDX Record - Can you please send me the VDX record for ILL 6426101. You can scan and send or put in interofi	Aug 25
<input type="checkbox"/> <input type="star"/> <input type="flag"/>	Yiman Wang	question re. ILL6518448 - Hi I received ILL 6518448. However, it is not the one I requested. I wa	Aug 25

2.61 GB (8%) of 30 GB used ©2014 Google - [Terms of Service](#) - [Privacy Policy](#) - [Program Policies](#)  
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- Inbox (8)
- Starred
- Important
- Sent Mail
- Drafts (1)
- Jesus
- Josh
- Katie
- Mandy
- Tara
- ALA's Handled
- ARTICLES TO BE R...
- Billing Appeals (2)**
- Borrowing Overdues ...
- ILL STUDENT QUES...
- Kudos
- Lending Overdues & ...
- Renewals (1)**



Google UCSC Search Calendar ll@ucsc.edu

Calendar Today < > Sep 7 - 13, 2014 Day Week Month 4 Days Agenda More

CREATE

Mini calendar  
My calendars  
Other calendars

GMT-08	Sun 9/7	Mon 9/8	Tue 9/9	Wed 9/10	Thu 9/11	Fri 9/12	Sat 9/13
12am - 6am							
6am - 9am							
9am - 10am		9-5p Jesus	9-5p Jesus	9-5p Jesus	9-5p Jesus	9-5p Jesus	
10am - 11am		9-5p Katie	9-5p Katie	9-5p Katie	9-5p Katie	9-5p Katie	
11am - 12pm		9-5p Maddy	9-5p Maddy	9-5p Maddy	9-5p Maddy	9-5p Maddy	
12pm - 1pm		9-11 LL DESK: KATE	9-11 LL DESK: KATE	9-11 LL DESK: KATE	9-11 LL DESK: KATE	9-11 LL DESK: KATE	
1pm - 2pm		11-1p LL DESK: JESUS	11-1p LL DESK: JESUS	11-1p LL DESK: JESUS	11-1p LL DESK: JESUS	11-1p LL DESK: JESUS	
2pm - 3pm		12-2p Drea	12-2p Drea	12-2p Drea	12-2p Drea	12-2p Drea	
3pm - 4pm		1p-3p LL DESK: DREA	1p-3p LL DESK: DREA	1p-3p LL DESK: DREA	1p-3p LL DESK: DREA	1p-3p LL DESK: DREA	
4pm - 5pm		1p-3p LL DESK: KATE	1p-3p LL DESK: KATE	1p-3p LL DESK: KATE	1p-3p LL DESK: KATE	1p-3p LL DESK: KATE	
5pm - 12am		3p-5p LL DESK: DREA	3p-5p LL DESK: DREA	3p-5p LL DESK: DREA	3p-5p LL DESK: DREA	3p-5p LL DESK: DREA	



### Drive

**CREATE**

My Drive

**Shared with Me**

Starred

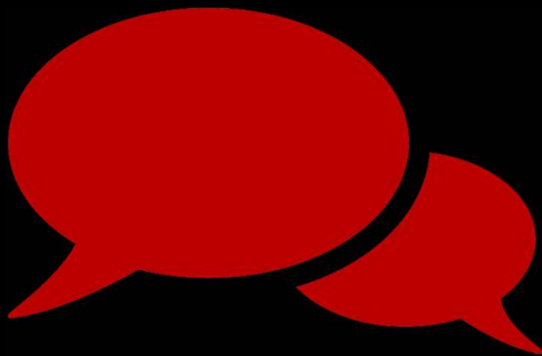
Recent

Trash

More ▾

Install Drive for your computer

<input type="checkbox"/>	TITLE
<input type="checkbox"/> ☆	Interlibrary Loan Supplies & Vendors
<input type="checkbox"/> ☆	VHS okay to lend
<input type="checkbox"/> ☆	Vinyl Straps Data
<input type="checkbox"/> ☆	ILL Supplies
<input type="checkbox"/> ☆	Student Meeting Agenda
<input type="checkbox"/> ☆	Student Expectations
<input type="checkbox"/> ☆	ILL SAIII Interview Questions
<input type="checkbox"/> ☆	Training Checklist
<input type="checkbox"/> ☆	The ILL Desk
<input type="checkbox"/> ☆	IFLA voucher invoice from Lyrasis Dec2012.PDF
<input type="checkbox"/> ☆	Fed Ex Information
<input type="checkbox"/> ☆	Strap template
<input type="checkbox"/> ☆	Reciprocals
<input type="checkbox"/> ☆	Billing Maintenance



Interlibrary Loan, UCSC

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This chat is off the record [Learn more](#) [Cancel](#)

**Interlibrary:** busy?

Sent at 4:25 PM on Tuesday

**me:** nope, what's up?

**Interlibrary:** can you check the ILL return shelves for me? i don't want to bill this patron if s returned this book.

**me:** sure, np! name? ILL#?

**Interlibrary:** last name SMITH, ILL#513268

**me:** yes, it's here! no need to bill!

Interlibrary Loan, UCSC

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**Interlibrary:** hey, that patron is here at the desk again

Sent at 4:32 PM on Tuesday

**me:** oh no! do you need backup?

**Interlibrary:** yes, can you call me on the desk line and pretend to b patron with a problem?

**me:** sure thing, dialing now...

Sent at 4:32 PM on Tuesday

Interlibrary is offline and can't receive messages right now because this chat is off record. [Learn more.](#)

**Sarah Troy**  
**User Services & Resource Sharing**  
**University of California, Santa Cruz**  
[saraht@ucsc.edu](mailto:saraht@ucsc.edu)  
**(831) 459-3878**

